

AUTOMATED AND REMOTELY OPERATED VEHICLE  
DISPATCHING, SCHEDULING AND TRACKING SYSTEM

ABSTRACT OF THE DISCLOSURE

5           An interactive voice response system integrated with  
cellular phone technology which uses wireless access  
protocol and/or handheld wireless Internet protocol  
devices to collect passenger pickup and destination  
addresses using nationwide database of addresses and  
10           phone numbers and to dispatch drivers to pick up  
passengers. The system has the capability of  
automatically detecting pickup location via automatic  
number identification and/or caller ID technology.